

Quality

Policy Statement

The Company shall define and manage the processes necessary to ensure that all deliverables conform to customer requirements. As a means of continually improving performance, the group shall establish a management system complying with the requirements of ISO 9001:2008. This Management System shall be implemented, maintained, continually improved and have the full support of top management.

We will continually improve our service to our customers through feedback, review and internal audit. To achieve this, the management system shall include:

- *Full compliance with the requirements of ISO 9001:2008*
- *A commitment to continual improvement*
- *Work instructions that describe operating methods*
- *To Promote environmental awareness and a sense of environmental responsibility in our employees, suppliers and clients, providing training as required*
- *Ensuring that we fully identify and conform to the needs and requirements of our customers.*
- *Ensuring that all employees and representatives of Kamor know how to do their job safely and correctly first time, on time.*
- *To ensure that this policy is successfully implemented, staff will be responsible for identifying customer requirements, and ensuring that the correct Integrated Management System Procedures are followed to meet those requirements*
- *This policy shall be communicated and made available to all employees at all times. Training will be an integral part of the strategy to achieve the objectives and we shall ensure that all employees understand and fully implement these through an ongoing training and development program.*

The Managing Director takes full responsibility for ensuring that the policy and objectives are achieved, and all Kamor staff has responsibility for doing their job in accordance with the requirements defined in the management system.

Relly Normand
Managing Director

